

FINANCIAL ASSISTANCE SUMMARY

As part of its mission and commitment to the community, Dignity Health - St. Rose Dominican Neighborhood Hospitals provide financial assistance to patients who qualify for assistance pursuant to our Financial Assistance Policy (FAP).

Eligibility Requirements

All patients are eligible to apply for financial assistance, including those with insurance. Established discount guidelines are utilized to determine what amount, if any, will qualify for financial assistance.

If the patient does not have health insurance coverage for the charges, the patient may be eligible for (i) a government-sponsored healthcare program, such as Medicare, Medicaid or CHIP, (ii) coverage offered through a Health Benefits Exchange, (iii) coverage through other state- or county-funded health programs or (iv) Financial Assistance from Dignity Health - St. Rose Dominican Neighborhood Hospital under its Financial Assistance Policy.

If you are uninsured or underinsured with an annual Family Income at or below 200% of the Federal Poverty Guidelines (FPG) you may be eligible to receive a 100% discount.

Patients who are uninsured or underinsured with an annual Family Income ranging from greater than 200% up to 500% of FPG, with medical bills equal to or greater than 10% of their yearly Family Income, may be eligible to receive a discounted amount.

Charges for Emergency or Medically Necessary Care

No patient who qualifies for Financial Assistance will be charged more for emergency or other medically necessary care than amounts generally billed to patients having insurance.

How to Apply for Financial Assistance

Free copies of the FAP, Financial Assistance application, applications for the government/exchange/county programs listed above, or assistance with answering questions and completing the application can be obtained through any of the following resources:

- **In Person:** At any Dignity Health - St. Rose Dominican Neighborhood Hospital
- **Phone:** 1.877.516.0911, Option 1
- **Online:** <http://www.StRoseNH.org/helpinghands>
- **Mail:** Dignity Health - St. Rose Dominican Neighborhood Hospital - Central Billing Office
Attn: Customer Service Department
8686 New Trails Drive, Suite #100
The Woodlands, TX 77381

Additionally, assistance applications can be initiated on behalf of the patient. There is no assurance that the patient will qualify for financial assistance. English, Spanish and certain other language versions of this communication, the FAP, and Financial Assistance application are available upon request.